
AntiSPAM & lost data questions

Posted by AfroSamurai - 2008/05/06 20:55

Hi everyone,

I have two major problem with ChronoForms and if someone can help me solve them, I will be extremely happy because other than that, it's a marvellous component.

So...

1) How is it possible that I receive SPAM by robots like this:

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Date d'arrivée: None

Date de départ: None

Nombre de nuits: None

Nom: None

Prénom: None

Téléphone: None

E-mail: AdonisSadfoty63@gawab.com

Nombre de personnes: None

Services demandés: Site avec eau et électricité

Message: Hammm? Nice article? Interesting.

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even when I ave the Anti-Spam activated like this?

<http://img382.imageshack.us/img382/3971/pic1gu9.png>

2) If a client forgets typing in or makes a mistake in the verification code (CAPTCHA), The warning message pops up fine but when the client is sent back to the form, all the data that he filled in it is gone (witch can be very frustrating). So, is there a way to prevent that from happening? Make it so that the data stays in the form on refresh to avoid forcing the client to retype everything?

Thank you very much in advance for your precious help!

Cheers,

Denis.

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Re:AntiSPAM & lost data questions

Posted by GreyHead - 2008/05/07 05:15

Hi Denis,

To keep the data see this FAQ

But if you are getting spam from the form it looks as though the ImageVerification isn't working for you :-(

Bob

PS Fixed the link but now the FAQ is broken :-(

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Re:AntiSPAM & lost data questions

Posted by AfroSamurai - 2008/05/07 18:42

Hi Bob,

Sorry but your link to the FAQ you pointed to me is broken. :(I'll try to find it but just in case I can't, can you please fix the link? Thank you. :)

GreyHead wrote:

But if you are getting spam from the form it looks as though the ImageVerification isn't working for you :-(

Exactly... but is there a way to fix this so it works? I don't understand, a robot isn't suppose to be able to read an image :huh: How come this on does?! I imagine that you people (the developers) know a way to solve this issue?!

Please help me!

(like it is said: "To every problem exists a solution... if there is no solution, there is no problem!" :lol:)

I just hope that you wonderful people can help me solve the ImageVerification issue.

Thanks again in advance,

Denis.

Re:AntiSPAM & lost data questions

Posted by GreyHead - 2008/05/08 07:28

Hi Denis,

Fixed the link but now the FAQ is broken :-(

Basically you need to set the values of the fields from the \$_POST array and then all will be well. This is very straight forward for input and textarea fields, less so for check & radio boxes and select fields.

For an input box use:

Re:AntiSPAM & lost data questions

Posted by AfroSamurai - 2008/05/08 21:00

ISSSHHH! :S

Thanks for your help Bob but, could you please show me an example of the code and where to put it for the data thing? Sorry but I'm not close to being a pro in coding :blush: :(.

And also, any clues on how to fix my SPAM problem?

Cheers,

Denis.

Re:AntiSPAM & lost data questions

Posted by GreyHead - 2008/05/09 15:33

Hi Dennis,

Hmmm it's all in the lost FAQ - I'll rewrite over the weekend if I can.

No idea about the spam though - where's the form?

Bob

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Re:AntiSPAM & lost data questions

Posted by AfroSamurai - 2008/05/09 18:29

Hi Bob,

You can find the form here on this website I've creates. It's on the "Reservation" page.

Thanks again for helping me out... I'm sure the answer is around the corner! :)

Denis.

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Re:AntiSPAM & lost data questions

Posted by GreyHead - 2008/05/10 03:02

Hi Denis,

Looks as though the form is working OK - both the field validation and the ImageVerification are working. So either the spammers have cracked the ImageVerification (which is possible) or the messages are reaching you some other way.

I'm afraid that you are in for a bit of detective work on them :-(

Bob

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Re:AntiSPAM & lost data questions

Posted by AfroSamurai - 2008/05/10 07:19

OK Bob,

Thanks for the info.

One other thing that could help against the Spam bots is a thing I saw on many forms. Adding an input field with a mathematical question. Ex.: What is the result of two added to nine? Answer: Eleven (written in letters).

Do you know how to setup this kind of a field? Cause I presume the answer must be integrated in the field verification?

Denis.

P.S. Please also let me know when your "Kept Data FAQ" is back! :)

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Re:AntiSPAM & lost data questions

Posted by GreyHead - 2008/05/10 10:20

Hi Denis,

The imageverification code isn't quite a plugin but it would be fairly simple to replace the ChronoForms code with something else.

Bob

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