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## At the end of my rope. Form will not send or post

Posted by affy2 - 2008/05/08 14:29

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Version 2.3.1

No email sent. No posting to database. Nothing in autogenerated. I do not know what is going on. It was working for months. Then, it stopped. I even wiped out the form and started over. Nada. I searched here, but most issues were with the versions for the latest joomla.

Any ideas?

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## Re:At the end of my rope. Form will not send or post

Posted by affy2 - 2008/05/08 14:49

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Also, I checked, and the site is able to send mail.

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## Re:At the end of my rope. Form will not send or post

Posted by bbbdj916 - 2008/05/09 11:56

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Hi, do you have debug on? Are you getting any error messages? I was having a similar problem. My forms just quit sending. I removed all of the values under Special Fields and they started working again.

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## Re:At the end of my rope. Form will not send or post

Posted by GreyHead - 2008/05/09 12:21

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Hi affy2,

I guess the question is what's changed? Has your ISP changed a setting somewhere? There's nothing in ChronoForms that changes automatically.

Bob

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## Re:At the end of my rope. Form will not send or post

Posted by affy2 - 2008/05/09 15:13

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bbbdj916 wrote:

Hi, do you have debug on? Are you getting any error messages? I was having a similar problem. My forms just quit sending. I removed all of the values under Special Fields and they started working again.

No special fields here. Debug shows nothing at all.

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## Re:At the end of my rope. Form will not send or post

Posted by bbbdj916 - 2008/05/09 15:18

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That is odd. Sounds like maybe the host made a change to server configuration.

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## Re:At the end of my rope. Form will not send or post

Posted by affy2 - 2008/05/09 15:32

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GreyHead wrote:  
Hi affy2,

I guess the question is what's changed? Has your ISP changed a setting somewhere? There's nothing in ChronoForms that changes automatically.

Bob  
Hi Bob-

It is good to hear from you. Your product has really impressed me. As far as I know, nothing changed with the host (hostgator), but therein lies the problem. They say nothing changed, but I am not the server admin. Hence, I am at the end of my rope.

I had decided it was an email issue, but the site can still send email.

I was sure that wiping everything out and starting again would solve this issue.

In looking through the hostgator forums, I see a notice where php4 was taken off the servers and php5 put in. Would that put cracks in the chrono-egg?

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## Re:At the end of my rope. Form will not send or post

Posted by GreyHead - 2008/05/09 17:38

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Hi affy2,

Which version of ChronoForms are you using. I recall there were some odd PHP5 problems with older versions. PHP5 also handles array slightly differently so there might be some problems with form code.

What do you see if you turn DeBug on and submit a form?

Bob

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## Re:At the end of my rope. Form will not send or post

Posted by admin - 2008/05/10 15:27

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Hi affy2,

You should have the latest version of Chronoforms, Chronoforms has been tested at both PHP4,5 and it should work typically the same, the only thing which may make difference are some functions not loaded or so but to kill it completely, no, there is something wrong or you have a very old buggy version!

Let us know how it goes after you make an upgrade!

Best regards,

Max

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## Re:At the end of my rope. Form will not send or post

Posted by affy2 - 2008/05/10 18:36

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Hello! Thank you. As mentioned in the first post, I am using version 2.3.1. It's not that old, but I will update.

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