
{chronocontact} not displaying form in content

Posted by johnkjennings - 2008/03/11 19:01

I love the simplicity of chrono, much nicer than another form I was trying to use. And, it appears that you provide great support (unlike that other form).

I've read through all of the similar issues, and it seems to usually be that the plugin isn't enabled or a problem with the template. That is not the case here. I've installed the component and plugin. I've enabled the plug-in. The form successfully displays as a component page. I've also successfully displayed other plugins on the page.

This is what I have in my content:

```
{chronocontact}correspondence-course{/chronocontact}
```

And that is what displays on the page. I've done everything but delete & reinstall., but that is next.

Here's the page with the plug-in:

<http://www.grantstreetcoc.org/correspondence-course>

and here it is as a component page:

<http://www.grantstreetcoc.org/chrono-component>

Any suggestions?

=====

Re:{chronocontact} not displaying form in content

Posted by GreyHead - 2008/03/11 20:10

Hi johnkjennings,

Try putting a space before and after the mambot entry

```
<p> {chronocontact}correspondence-course{/chronocontact} </p>
```

Joomla seems unable to find mambot code that's right next to otehr text.

Bob

You don't need the <p> tags actually as nothing is displayed.

=====

Re:{chronocontact} not displaying form in content

Posted by johnkjennings - 2008/03/11 21:26

Thanks, I should have told you that I had already tried that as well. I had to change to the plain-text editor to do it, all the wysiwyg editors were sticking the paragraph tags in. But I did it, and the problem still exists. You can see if you look at it now.

=====

Re:{chronocontact} not displaying form in content

Posted by GreyHead - 2008/03/11 21:33

Hi johnkjennings,

Bizarre, I have no explanation to offer.

If you like, do email me an admin logon and I'll poke around and see if I can spot anything that might be causing it.

Bob

=====

Re:{chronocontact} not displaying form in content

Posted by johnkjennings - 2008/03/11 23:29

what's your e-mail? is it info (at) greyhead.net?

=====

Re:{chronocontact} not displaying form in content

Posted by admin - 2008/03/11 23:44

yes it is!

=====

Re:{chronocontact} not displaying form in content

Posted by speedfish - 2008/03/13 14:12

I have exactly the same problem as John. I noticed his site is working now. Can you tell me what you did?
Thanks for your help

=====

Re:{chronocontact} not displaying form in content

Posted by iaweb2 - 2008/03/13 14:37

welcome to the club, same issue here... Would be great if somebody has a solution to it...

=====

Re:{chronocontact} not displaying form in content

Posted by admin - 2008/03/13 14:56

Hi all, I'm not sure what was his problem exactly but, which Joomla version do you have ? which chronoforms file installed ? which plugin/mambot file is installed too ?

Cheers,

Max

=====

Re:{chronocontact} not displaying form in content

Posted by iaweb2 - 2008/03/13 16:08

Hey Max:

Thanks for jumping in, issue with me is as follows:

Joomla 1.0.15
Component Version 2.3.8.1
mambot Version 0.6

I did a little bit more testing on my issue. The form shows perfect in the content item as long as it is published to the front page. It works as well perfect f you call it with the standard URL from the Form Manager.

However as soon as you call it via a menu item (within a section or directly linked to as Content Item link) the form stalls and all I get is a blank page.

That's all the source can show:

```
<form name="ChronoContact_Search" id="ChronoContact_Search" method="post"
action="https://book.genares.net/planSearchResults" onSubmit="return ValidateForm();">
  <table width="100%" border="0" cellspacing="0" cellpadding="0" align="center">
    <tr>
      <td>
```

I thought maybe it had something to do with the Search Engine Friendly URL's so, I disabled everything and went back to the standard, but still the same.

Same issue with breaking when trying to create the form is when I use the mod_content Module to show my form in a Module position.

But as said, for whatever reason if I link directly to the URL from the Form Manager or publish the content item to the Frontpage it works like a charm.

Strange....

Heiko

Post edited by: iaweb2, at: 2008/03/13 16:09

Re:{chronocontact} not displaying form in content

Posted by speedfish - 2008/03/13 17:22

Hi Max. I am running Joomla 1.5 with ChronoForms_Bot_V_0.6 and ChronoForms_V2.5_J1.5_RC2.1
It works fine when linked directly as a component but doesn't do anything when I try and add it to an article.
using {chronocontacttest_form{/chronocontact} I have tried it like that and leaving spaces but it just prints the code.
Help!!

Re:{chronocontact} not displaying form in content

Posted by speedfish - 2008/03/13 17:22

Hi Max. I am running Joomla 1.5 with ChronoForms_Bot_V_0.6 and ChronoForms_V2.5_J1.5_RC2.1
It works fine when linked directly as a component but doesn't do anything when I try and add it to an article.
using {chronocontacttest_form{/chronocontact} I have tried it like that and leaving spaces but it just prints the code.
Help!!

Re:{chronocontact} not displaying form in content

Posted by johnkjennings - 2008/03/13 17:56

Wow, at least I know I'm not in it alone.

We did not get it to work. I even gave Bob an admin password to see if he could figure it out - no dice.

I ended up with two potential workarounds. One was to split it to two pages, the content on one, with a link to the component on the other. The second was to include all the necessary html inside the form tag in the custom html section. Either will work. The latter would not allow a novice content contributor to maintain the content, however. That's something I needed, so I'm staying with them split into two pages.

I'm on the latest version of your component & plug-in. Here's my system info:

PHP Built on: Linux
Database Version: 4.0.27-max-log
PHP Version: 4.3.11
Web Server: Apache
Web Server to PHP interface: cgi-fcgi
Joomla! Version: Joomla! 1.5.0 Production/Stable 21-January-2008 23:55 GMT

=====

Re:{chronocontact} not displaying form in content

Posted by speedfish - 2008/03/13 18:29

Well that's shame. I really like it but this kind of makes it worthless. Can you recommend any other types of form plugins?

=====

Re:{chronocontact} not displaying form in content

Posted by iaweb2 - 2008/03/13 18:56

Honestly I think I tried all of the other From components, and I got either none to work decently (without having to code a huge amount of stuff, or it could not do what I wanted to do. Even spend some money on RSForm (which is absolute crap and a huge scam to get money). The only form component which made it easy to get the form I want done and works (except this issue) is actually chronoforms...

Heiko

=====

Re:{chronocontact} not displaying form in content

Posted by johnkjennings - 2008/03/13 21:56

speedfish wrote:

Well that's shame. I really like it but this kind of makes it worthless. Can you recommend any other types of form plugins?

I've tried several as well. Don't pay \$10 for RSForms, it's not worth half of that. I had it working with the free version, paid the \$10 to get rid of their tagline, and now it doesn't work at all. And they don't respond to e-mails or their forum.

I'm sticking with Chrono - Either workaround is okay with me for now. Hopefully Max will figure it out soon.

=====

Re:{chronocontact} not displaying form in content

Posted by speedfish - 2008/03/13 22:27

Let's hope so
Thanks John for your advice

=====

Re:{chronocontact} not displaying form in content

Posted by GreyHead - 2008/03/14 01:19

Hi both,

I hope Max looks at this soon. It's going to be something odd about setup I think. I've had this working OK in a couple of other J1.5 sites.

Bob

PS I'm travelling for a few days, will drop in here when I can.

=====

Re:{chronocontact} not displaying form in content

Posted by admin - 2008/03/14 19:11

Hi All,

speedfish issue was solved by installing the J1.5 version from the mambot, he was trying the V0.6 which is the J1.0 version, others may try this too if they have J1.5, we are releasing a new J1.5 mambot with latest updates in few minutes!

Cheers,

Max

=====

Re:{chronocontact} not displaying form in content

Posted by iaweb2 - 2008/03/14 20:00

Max,

Unfortunately I am on J 1.0.15 and need to stay there...

Any solution for me possible?

Thanks

Heiko

=====

Re:{chronocontact} not displaying form in content

Posted by iaweb2 - 2008/03/14 20:00

sorry, somehow posted it twice...

Post edited by: iaweb2, at: 2008/03/14 20:03

=====

Re:{chronocontact} not displaying form in content

Posted by johnkjennings - 2008/03/14 20:02

It worked for me, thanks Max!

=====

Re:{chronocontact} not displaying form in content

Posted by admin - 2008/03/14 20:13

Hi Heiko,

Are you sure that the mambot is enabled ? if yes, then take a piece of your content page source code which includes the

mambot formula and paste it here to check! Or do you have the form online ?

Cheers,

Max

=====

Re:{chronocontact} not displaying form in content

Posted by iaweb2 - 2008/03/14 20:19

Hey Max:

Yeah, everything online...

Have a look at this (that is where it breaks)

<http://www.sobriquethotels.com/hotels/index.php>

And here is the link where it works, and funny enough on this page the form inside the Module position works as well, anywhere else it does not work..

http://www.sobriquethotels.com/hotels/index.php?option=com_chronocontact&chronoformname=Search

Thanks a million,

Heiko

=====

Re:{chronocontact} not displaying form in content

Posted by iaweb2 - 2008/03/14 20:22

Max:

Here some other choices:

<http://medinah.sobriquethotels.com/> Published via a content item onto the frontpage and it works, click on Reservations on the top and it breaks....

very very strange...

Thanks

Heiko

=====

Re:{chronocontact} not displaying form in content

Posted by admin - 2008/03/15 01:02

Hi Heiko,

Yeah, this is really strange, I guess may be another mambot conflict with it ? try to disable other mambots and see how this affects it!

=====

Re:{chronocontact} not displaying form in content

Posted by iaweb2 - 2008/03/15 08:11

Max,

Unpublished every single mambot existing except the chronocontact mambot and still the same. Even removed the Joomfish completely as the same form works fine on a different of our sites to no avail.

So, I thought maybe it's something with the template, so I assigned a different template as well, still same issue...

I am running out of ideas...

Thanks

Heiko

Re:{chronocontact} not displaying form in content

Posted by admin - 2008/03/15 08:18

mmmmmm, can you test with the default joomla template ? rhuk_solar_fare, let me know, this is really puzzling and never happened to anybody here!

Cheers,

Max

Re:{chronocontact} not displaying form in content

Posted by iaweb2 - 2008/03/15 08:33

OK, switched to the rhuk_solar_flarell template and it is unfortunately exactly the same...

crying...

even switched off the SEF and ArtionSEF completely... and returned it to the standard Joomla set-up...

Post edited by: iaweb2, at: 2008/03/15 08:35

Re:{chronocontact} not displaying form in content

Posted by iaweb2 - 2008/03/15 08:46

Hey Max:

Played a little bit more around with it (even broke my / homepage) but that is the current status on the standard joomla template:

mambot works when I call the Frontpage via the following URL:

http://www.sobriquethotels.com/hotels/index.php?option=com_frontpage&Itemid=1

Does not work on any other page, when clicking on Reservations where it calls the form via the mambot ... it breaks when the form is about to start, same with any other page linked, where the mambot is called via the mod_contentitem into the left panel...

Seriously looks very strange...

I am shortly before killing the whole installation, delete the database and start from scratch, however would like to avoid this with all the content we have filled in already...

Heiko

Re:{chronocontact} not displaying form in content

Posted by admin - 2008/03/15 13:46

Hi Heiko,

No of course, and I suggest you have some backup at the best point you had till you know where the problem is exactly, then return back to the best point and fix this problem again!!

Do you have the validation turned ON ?

Cheers,

Max

Re:{chronocontact} not displaying form in content

Posted by GreyHead - 2008/03/15 15:53

Hi Heiko,

If you take backup copies of the forms and the data tables in the database (the jos_chronoforms_1, . . .2 tables) then you should have everything safe.

You can restore or recreate the forms, restore the database tables and match up the table names in the Autogenerated code to get everything back again.

Bob

Re:{chronocontact} not displaying form in content

Posted by iaweb2 - 2008/03/15 17:31

Hey Max:

No, validation is not turned on, I am using a javascript for validation as the dates have to stay in this format for the third party site to work...

I now even created a complete clean site (on a sub-domain) where all I installed was Chronoforms and CB 1.1 (as my forms are calling information from the jos_comprofiler - remember you guys helped me with that before) and nothing else and the problem is still the same.

Is there a possibility that my server does something strange ??

Thanks,

Heiko

Re:{chronocontact} not displaying form in content

Posted by iaweb2 - 2008/03/15 17:34

Hey Bob,

Yeah, that is how I switch between different sites and the same forms. As you may have noticed our forms are booking engines for our Hotels and I need them on different websites (all I have to do is change the value for 1 hidden field). So, all I do is restore the forms from my back-up forms.

Thanks

Heiko

=====

Re:{chronocontact} not displaying form in content

Posted by iaweb2 - 2008/03/15 17:37

Now that we are talking about the validation and the forms and that I just restore them... any chance that there is a mistake in the form which interferes with the mambot in some strange way?

I attach with this form one of the Back-Up's I am using on these websites... could you guys have a look if there is something which may cause this stuff to happen?

Thanks

Heiko

http://www.chronoengine.com/components/com_fireboard/uploaded/files/Search_Choice.cfbak

=====

Re:{chronocontact} not displaying form in content

Posted by GreyHead - 2008/03/16 00:32

Hi Heiko,

Which versions of Joomla & CF are you using - I'll install the same and try your form?

Bob

=====

Re:{chronocontact} not displaying form in content

Posted by iaweb2 - 2008/03/16 05:59

Joomla 1.0.15 and CF 2.3.8.1 and Bot 0.6

Thanks

Heiko

=====

Re:{chronocontact} not displaying form in content

Posted by admin - 2008/03/16 17:03

Hi Heiko,

Can you just create a very simple form with just some HTML like this :

```
<strong>XXXXXXXXXXXX</strong>
```

then test it ?

Cheers,

Max

=====

Re:{chronocontact} not displaying form in content

Posted by GreyHead - 2008/03/17 00:07

Hi Max,

I've found one small bug. In the mambot chronocontact.php \$formname needs to be trimmed. I think \$formname = trim(\$matches); will do it.

In a new install I restored Heiko's form and got the No Form found message that several people have reported here - the form name was shown in the SQL as ' Search_Choice'.

Bob

PS This only seems to cause a problem if the mambot is on the home page. Heiko's form shows up fine on an article page and the form page.

Post edited by: GreyHead, at: 2008/03/17 00:54

=====

Re:{chronocontact} not displaying form in content

Posted by admin - 2008/03/18 00:21

Hi Bob, thats a good fix but I think he doesn't get the form not found message ??

Hi Heiko, how its now ? did you reach to some solution ?

Cheers

Max

=====

Re:{chronocontact} not displaying form in content

Posted by GreyHead - 2008/03/18 01:02

Hi Max,

No, it's not Heiko's problem but a few other people have reported it and I found the bug whilst trying to replicate his problem with the mambot.

Bob

=====

Re:{chronocontact} not displaying form in content

Posted by iaweb2 - 2008/03/20 19:47

Sorry guys, was away from the computer for a few extra hours (flying on the plane).

Issue is unfortunately still the same.

I created a simple form just with a single text field to be sent to my third party site and still the same.

Removed all Javascript code as well, but to no avail.

Issue is still, if I publish it to the front page it shows, if I call it directly with the actual link from the form manager, it works, but if I publish it via the mambot on any other page than the frontpage it breaks exactly where I showed before...

Thanks

Heiko

=====

Re:{chronocontact} not displaying form in content

Posted by iaweb2 - 2008/03/27 08:55

Hey Bob & Max:

Any luck finding a solution to my issue, I tried now nearly everything and somehow still can not get it to work apart from the frontpage?

Thanks a million,

Heiko

=====

Re:{chronocontact} not displaying form in content

Posted by admin - 2008/03/27 23:20

Hi Heiko,

I cant think at any solution for this except that you get a clean install of Joomla on the same server and try to do the same without any templates..etc, just the joomla defaults, see if its the same or not first!

Cheers

Max

=====

Re:{chronocontact} not displaying form in content

Posted by iaweb2 - 2008/03/28 10:41

Hey Max:

I actually did this, I installed a complete clean Joomla and all I installed was the ChronoForms and the Bot and I still have the same issue. So it is either that the mambot does not like my server or my form, however the same issue happened with a simple 1 line form with no Java etc...

Thanks

Heiko

PS: I am happy to give you a superadmin on one of the sites we are trying to use it to poke around

=====

Re:{chronocontact} not displaying form in content

Posted by admin - 2008/03/28 14:52

Hi Heiko,

In the clean install, did you change any joomla settings or modules/mambots settings ? did this happen with the default installation config ?

Cheers

Max

=====

Re:{chronocontact} not displaying form in content

Posted by iaweb2 - 2008/03/29 10:22

Did not change a thing, except installed Community Builder 1.1 (as my form needs info from CB) and Chronoforms and the Mambot and than 1) created a simple form and 2) imported my more difficult form and both did not work.

Thanks

Heiko

=====